Chapter 3 and 4: The Nursing Assistant and Ethics and Laws

Vocabulary: be able to give a definition and example for each word

Assault

Battery

Libel

Slander

Defamation

False imprisonment

Invasion of privacy

Malpractice

Ethics

Abuse

Tort

Civil law

Public law

Boundary crossing

Informed consent

Involuntary seclusion

Emotional abuse

Sexual abuse

Abandonment

Elder abuse (what is it? What are signs/symptoms of it?)

Child abuse (what is it? What are signs/symptoms of it?)

Which law regulates the training and competency evaluation process for CNA's? What is the Nursing Assistant Registry and what information is available? How do you maintain your CNA certificate?

What are your roles and responsibilities as a CNA?

What are the five rights of delegation and give an example of each one. Who can delegate responsibilities? Can you refuse a delegated responsibility? If so, how/why?

What are some of the ways electronic communications can be abused in the workplace? What are some rules regarding electronic communication?

## Chapter 5 Work Ethics

Vocabulary: what does each term mean and give an example

Bullying

Confidentiality

Gossip

Harrasment

Professionalism

Stress

Teamwork

Work Ethics

What are some qualities and traits for good work ethics?

How can you maintain your health?

What can you do to look professional while at work?

What does teamwork involve? How do those ten aspects play a role in demonstrating your professionalism? Be able to give examples of each aspect, both positive and negative.

How can you manage stress on the job? In what ways can stress effect a person? How can you resolve confict?

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What is the proper way to resign from a job?

For what reasons can you be fired from a job?